



Pinoybaby Store Buy and Try Program

21-Day Risk Free Trial Program for One-Size Pocket Diapers
Return Form

Program policies:

1. Applies ONLY to online purchases made at <http://store.pinoybaby.com> using the online shopping cart. Does NOT apply to SALE, CLEARANCE or USED items. Does NOT apply to purchases made at a physical store or bazaar.
2. Applies to bumGenius, Wahnies, Rocky Mountain, and Charlie Banana One-Size pocket diapers. Does not apply to other brands of diapers. Does not apply to Charlie Banana swim diapers. Does not apply to individually-purchased inserts or other accessories.
3. Customer is responsible for the cost of shipping the items back to us. We are not responsible for packages we do not receive. We recommend you take note of tracking information to make sure the package gets to us.
4. Used returns must be received by us within 21 days of the original shipping date (the date the package was picked up by our courier to be sent to you; this is usually 1 business day after we received your payment). Kindly allow sufficient shipping time when planning your return.
5. Used returns MUST include a printed and filled out copy of the Buy and Try Return Form, as well as your official receipt.
6. All used returns MUST be clean and free of odors, dirt, rips, tears, stains, residue (e.g., diaper cream), and any damage.
7. A used return will not accepted if: it is stained, and/or it is received without the Buy and Try Return Form, and/or it is received without your official receipt, and/or it is received later than the 21-day cut-off, and/or a part of the product is missing (e.g. free insert). If the used return is rejected for any of the above reasons, you will be contacted and your return will be held for up to 1 week after we receive it until payment is made for the return postage to be shipped back to you. If after 1 week, we still have not received your payment for the return shipping, then the item/s will be considered property of the Pinoybaby Store.
8. For accepted used returns, the customer will be sent via e-mail a voucher code that can be used at our online store as store credit. The store credit will be for the purchase price only, and will not include the original shipping and handling costs.
9. Please allow up to 1 week for us to process the returns, beginning from the day we receive the items.

Order Number (in order confirmation e-mail): _____

Date of order confirmation e-mail: _____ Official Receipt Number: _____

Customer Name: _____

E-mail address (required): _____ Phone number: _____

Reason for 21-Day Risk-Free Trial Program Return (please check all that apply):

- | | |
|--|--|
| <input type="checkbox"/> Didn't Fit Correctly | <input type="checkbox"/> Didn't like the color/print |
| <input type="checkbox"/> Leaked | <input type="checkbox"/> Don't plan to use cloth diapers |
| <input type="checkbox"/> Quality was not what I expected | <input type="checkbox"/> Other: _____ |

Returned Items:

Brand	Color	Quantity

Customer's signature: _____

Please ship 21-Day Risk-Free Trial Program Returns to: Pinoybaby Store, 17 Cecilville St., White Plains, Quezon City, 1110 Metro Manila | E-mail: info@pinoybaby.com | Tel.: 0917-8997873